



Society of Rural Physicians of Canada
27TH ANNUAL RURAL AND REMOTE MEDICINE COURSE
Halifax Nova Scotia • Halifax Convention Centre
APRIL 4 - 6, 2019

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SESSION 232

Rewiring in Flight

Emergency departments (EDs) in Canada are being challenged by aging populations, decreasing community primary care options, and increased demand on emergency services. This has resulted in subpar ED metrics, overcrowding and extensive patient wait times. As health professionals grapple with this downturn, the balance between meaningful work and meaningful life becomes difficult to manage. In this session, we will present ten golden best practices developed through humble, grassroots practice in rural Newfoundland, that drastically reduce patient wait times while cultivating a culture of meaningful practice. In so doing we will help attendees advance patient and professional quality, and reflect on how life as an ED practitioner, melds with other aspects of life.

This session is suitable for anyone interested or possibly intrigued by rural emergency medicine, but especially medical learners, rural nurses (registered and practitioner), and active family physicians who wish to improve their day to day practice involvement in emergency medicine.

This session presents ten improvement strategies utilized by a rural family physician and nurse enriched with discussion activities. It is a combined emergency physician and nurse presentation. Previous experiences of the RN/MD combined presenter is an extremely receptive method for learner engagement, enjoyment and clarity.

After this activity, participants will be able to:

1. Apply take home methods and themes to help reduce wait times in their ED.
2. Measure key performance metrics and use that information to assess patient care quality and staff satisfaction.
3. Recognize the link between streamlined patient flow and a meaningful emergency practice.